

# StripAssay<sup>®</sup> Confirmation Service



**REF** CS-042

## Purpose:

The **StripAssay<sup>®</sup> Confirmation Service** is designed to assist ViennaLab customers in establishing and regularly monitoring the proper use of StripAssays in their particular laboratory setting. This external survey can be implemented in the customer's quality management (QM) system as kind of a performance control and quality assurance, and may also be useful to obtain and maintain laboratory accreditation by regulatory bodies.

## Description:

DNA samples (min. 5) provided by the customer shall be analyzed using StripAssay(s) in parallel in the customer lab and by ViennaLab. Results shall be compared, and if matching a Certificate will be issued.

## Ordering and pricing:

Orders shall be sent through the local ViennaLab distribution partner to [order@viennalab.com](mailto:order@viennalab.com).

One "unit" of CS-042 comprises testing of 5-10 samples using one particular StripAssay. If more samples shall be tested in the same StripAssay, any additional package of 10 samples comprises another unit which is offered at 10% discount. If samples shall be tested using more than one StripAssay, the unit price will be multiplied by the number of StripAssays.

Examples: (1.) 10 samples for StripAssay X = 1x CS-042 at regular price

(2.) 30 samples for StripAssay X = 1x CS-042 at regular price + 2x CS-042 at 10% discount

(3.) 10 samples for StripAssays X, Y and Z = 3x CS-042 at regular price

## Materials and information to be supplied:

Any correspondence about samples and results shall be sent by email to [diagnostics@viennalab.com](mailto:diagnostics@viennalab.com).

- DNA samples sent in appropriately sealed tubes labelled with a unique identifier (e.g. sample number).  
Amounts (per StripAssay): DNA obtained using GenXtract (suitable for all StripAssays except for alpha-globin 4-160 and onco StripAssays 5-xxx) min. 50 µl; DNA obtained by other methods min. 100 ng in min. 25 µl (note: testing samples in more than one StripAssay requires multiples of this amount).  
Required further information: extraction method used and DNA concentration.
- StripAssay(s) to be performed (name and cat.no.).
- StripAssay results (genotypes) obtained by the customer, clearly referring to the nomenclature used on the sample tubes. Providing results in advance by the customer is mandatory!
- Institution (name, postal address) to whom the certificate shall be issued. If requested and provided, the name and titles of a particular person may be added.

## Certification:

A Certificate in pdf-format will be issued and provided by ViennaLab upon successful participation (100% accordance of results). Customers will be informed and may revise their results once in case of discordances. No additional documentation (e.g. original results) will be provided.

## Disclaimer:

The **StripAssay<sup>®</sup> Confirmation Service** will be invoiced, but no Certificate will be issued if:

- the quality or quantity of DNA samples is inappropriate
- customer and ViennaLab results do not match 100% after review

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